

PRIVACY POLICY

Last Updated: February 27, 2025

I-77 Mobility Partners LLC, and its affiliates and subsidiaries, (collectively, “I-77”, “Company”, “us”, “our”, or “we”) are committed to protecting the privacy of individuals with whom we interact. We created this privacy policy to inform you of our practices regarding the collection, use, and disclosure of your information that we obtain from or about you when you: (i) visit our website, (ii) drive on the I-77 Express Lane, or (iii) contact us, including by phone or email.

Please note that some of the information we may collect from or about you is collected and used as a private government contractor on behalf of the North Carolina Department of Transportation (“NCDOT”). I-77 is not affiliated with any state or federal department or agency, including the NCDOT, or NC Quick Pass®.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. This policy may change from time to time (see “Changes to Our Privacy Policy” below).

INFORMATION COLLECTION

We may collect several types of information from and about you, including:

- **Information provided by you**, such as name, email address, license plate number and other vehicle information, transponder information (including location information), and other personally identifying information. For example, we collect information from you when you seek to contact us on our website, sign up for our newsletter, or when you drive on the Express Lane and your vehicle passes under one of our gantries.
- **Information provided by third parties**, such as the NCDOT and the North Carolina Department of Motor Vehicles.
- **Information collected automatically** as you navigate through the website. Information collected automatically may include usage details, domain address, IP addresses, internet browser, operating system, your internet connection, the equipment you use to access the website, and information collected through cookies and other tracking technologies (see “Cookies and Other Tracking Technologies” below for more details).

INFORMATION USE

We may use information that we collect about you or that you provide to us:

- to present the website and its contents to you and to improve the website (we continually strive to improve our website offerings based on the information and feedback we receive from you);
- to provide you with information or services that you request from us;
- to perform data analytics;
- to comply with our obligations and services to the NCDOT and other government-administered programs, in accordance with federal and state law;
- to fulfill our obligations to you dependent upon your relationship with us;
- to improve customer service (your information helps us to more effectively respond to your customer service requests and support needs);
- to carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for your participation in any state-sponsored programs;
- to notify you about changes to the website or any products or services we offer or provide through it;
- to allow you to participate in interactive features on the website (your information helps us to better respond to your individual needs);
- to enable communications to you regarding our services, such as email and phone;
- to fulfill any other purpose for which you provide it and in any other way we may describe when you provide the information; and
- for any other purpose with your consent.

DISCLOSURE OF YOUR INFORMATION

We may disclose information that we collect about you or that you provide us directly as described in this privacy policy:

- to our subsidiaries and affiliates;
- to contractors, service providers, and other third parties we use to support our business and the Express Lane;
- to the NCDOT in furtherance of our services for and on behalf of the NCDOT and the administration of the authorized use of the Express Lane;

- to a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Company's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by Company about our website users is among the assets transferred;
- to fulfill the purpose for which you provide it. For example, to process an inquiry or request regarding how I-77 can better serve your needs;
- for any other purpose disclosed by us when you provide the information;
- with your consent.

We may also disclose your personal information:

- to comply with any court order, law, or legal process, including to respond to any government, regulatory, or law enforcement request;
- to enforce or apply our website terms of use; and
- if we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Company, our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

We may disclose aggregated information about our users and deidentified data or information that does not identify an individual.

COOKIES AND OTHER TRACKING TECHNOLOGIES

The website may use first-party and third-party “cookies,” as well as other tracking technologies, to enhance the experience of the website and for advertising and analytics purposes. These technologies are used for record-keeping purposes, to ensure the website operates properly, to track how website visitors interact with the website, and provide interest-based advertising for website visitors. Cookies are small files that a website places on a website visitor’s hard drive through their web browser. You may choose to set your web browser to refuse cookies, or to alert you when cookies are being sent. If you choose to refuse cookies, please note that some parts of the website may not function properly as a result.

SECURITY

We have implemented reasonable measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our website, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

THIRD-PARTY LINKS

The website may contain links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave the website and to read the privacy statements of any other site that collects personally identifiable information.

CHILDREN UNDER THE AGE OF 13

The website is not intended for children under 13 years of age. No one under age 13 may provide any information to or on the website. We do not knowingly collect personal information from children under 13. If you believe we might have any information from or about a child under 13, please contact us in one of the ways provided in the “Contacting Us” section, below.

CHANGES TO OUR PRIVACY POLICY

It is our policy to post any changes we make to our privacy policy on this page. We encourage you to check back periodically to see if the policy has been updated, which you can see by reviewing the “Last Updated” date at the top of the webpage.

CONTACTING US

If there are any questions regarding this privacy policy you may contact us via email at feedback@I77partners.com.